

COVID-19 Vaccine Provider Webinar

January 19, 2021



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Health and Human
Services

Texas Department of State
Health Services

DISCLAIMER

The information presented today is based on recent guidance and MAY change.

January 19, 2021



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Agenda

1. New VAOS Functionality – Submitting Allocation Requests, and Transfer/Return Requests
 1. Overview of each new process
 2. Live Demos
 3. Available Training Resources
2. VAOS Reminders & FAQs



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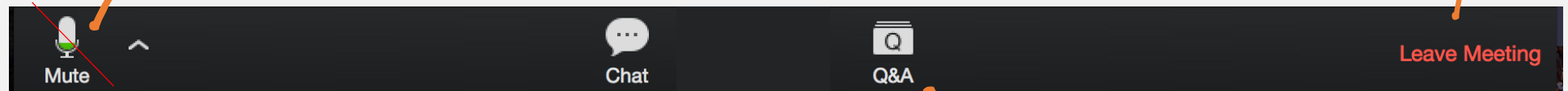
Today's webinar presentation and recording will be available on the
[COVID-19 Vaccine Management Resources page](#)

Zoom Guidance

New to Zoom? Have a question? Here's a quick guide:

You will be automatically muted during this webinar.

Need to go? Click Leave Meeting to exit the webinar.



The "chat" feature will be turned off for attendees in this Webinar.

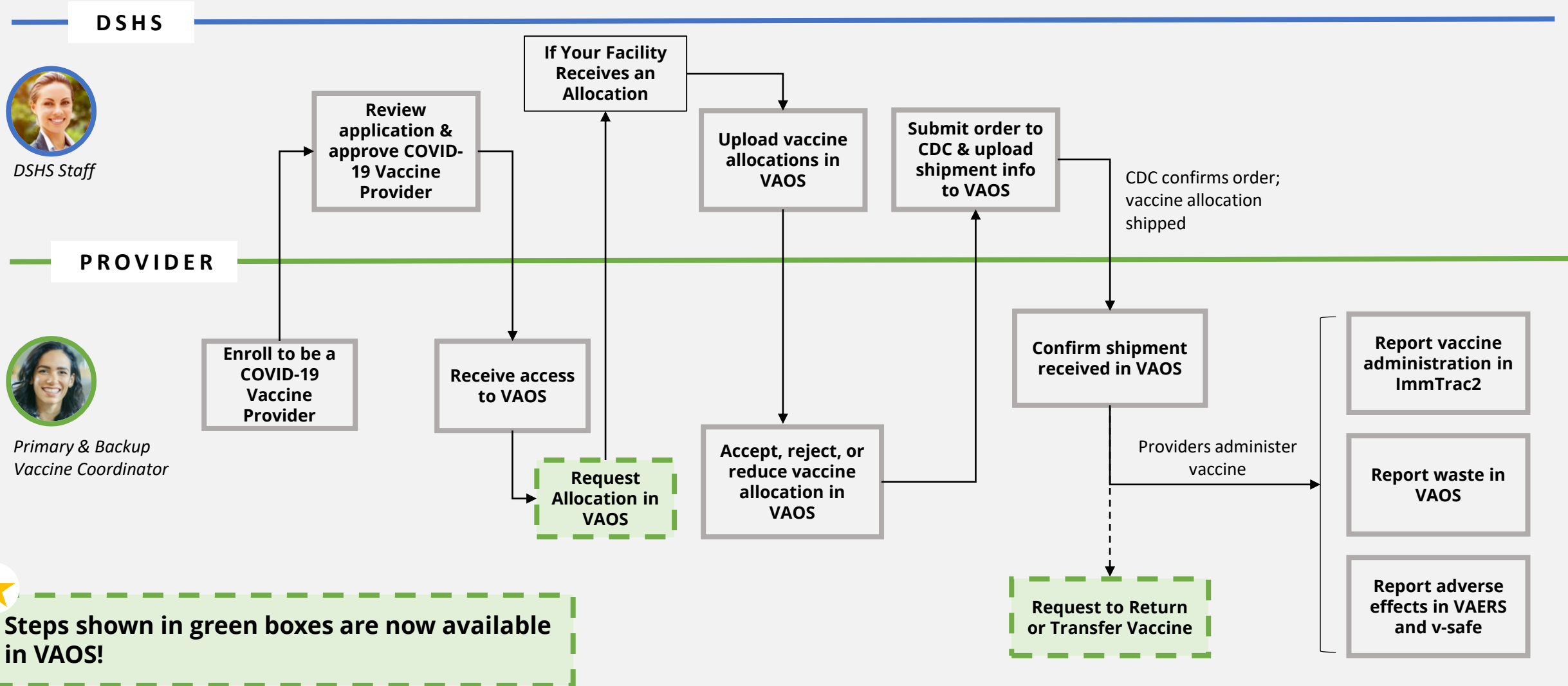
Have a question? Type a question to the host and panelists using the Q&A box!



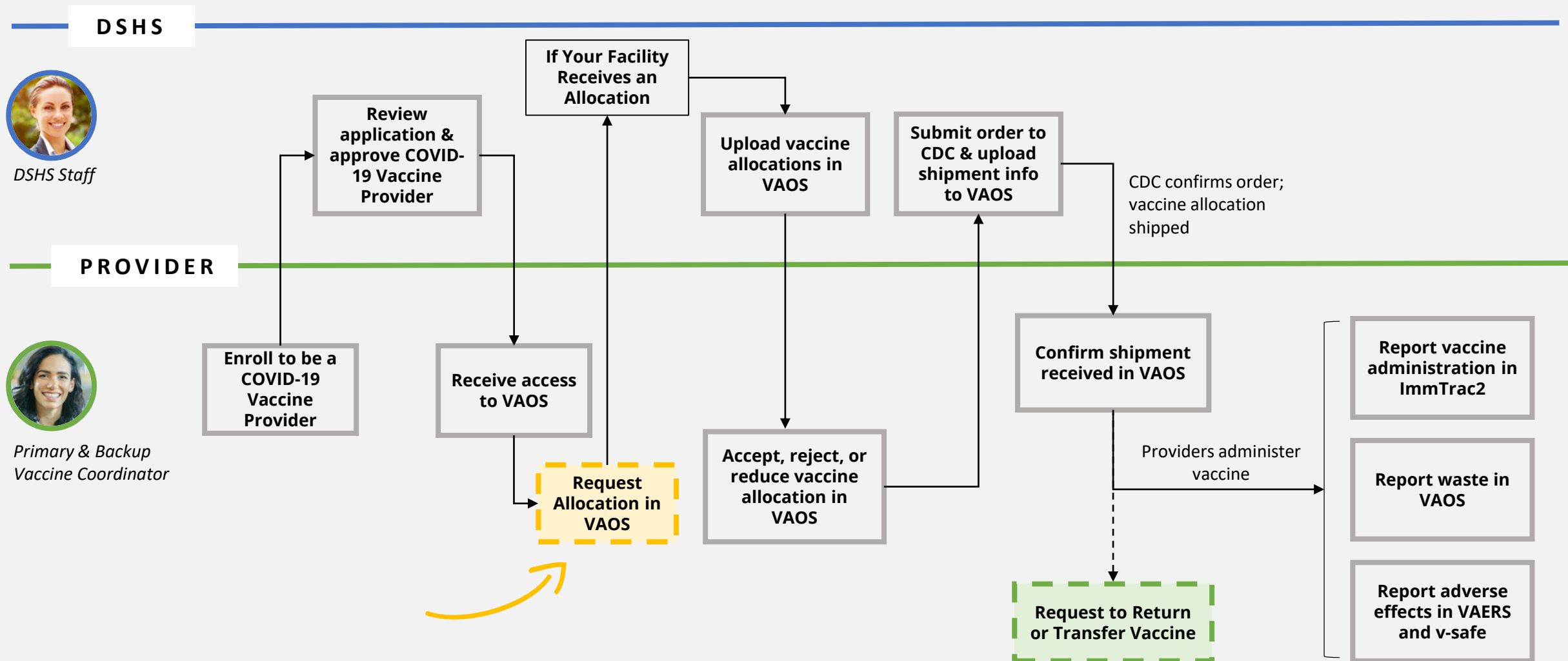
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New VAOS Features: Allocation Requests, Transfers, & Returns

New VAOS Features



New VAOS Features: Request Allocations






Requesting Vaccine Allocations in VAOS – First Doses



Timeline for Requesting Allocations

This calendar shows an *example* timeline for vaccine allocation requests and when they might be delivered:

Monday	Tuesday	Wednesday	Thursday	Friday
Day 1 Submit allocation requests in VAOS	Day 2	Day 3	Day 4 Deadline to submit weekly request by 5PM 	Day 5
Day 8	Day 9	Day 10 <i>Providers receive allocation notification. Providers do not need to accept the allocation in VAOS.</i>	Day 11 <i>Providers receive shipment notifications</i>	Day 12 Hub site orders delivered 
Day 15 Other Provider orders delivered 	Day 16	Day 17	Day 18	Day 19

Providers will submit allocation requests **each week**.

Delivery timelines are **estimated** and are subject to change based on vaccine supply and other factors.

Submit First Dose Allocation Request in VAOS

Before submitting a first dose allocation request in VAOS, make sure you have this information ready:



✓ Type of vaccine requested
(Moderna, Pfizer)

- If Pfizer, do you need dry ice?
- If Moderna, do you have available refrigerator storage for the requested amount?



✓ Number of **first doses** requested



✓ Ancillary supplies requested



✓ Populations you plan to vaccinate with this allocation



✓ If you want to be available on CDC Vaccine Finder

Submitted allocation requests inform allocation decisions, but **do not guarantee that you will receive an allocation for your requested doses** due to continued supply limits.

Requesting First Dose Allocations: Reminders

When you're ready to submit a first dose allocation request, remember the following:



You should only request allocations for a **quantity of doses that you can administer** to your patient population **in a one-week period**.

When you request allocations, you **can request ancillary supplies**.



When you request allocations, you can indicate whether you want the CDC to direct the public to your facility as a COVID-19 Vaccine Provider on **CDC Vaccine Finder**.

Providers **do not need to accept requested allocations** in VAOS.



Submitted allocation requests inform allocation decisions, but **do not guarantee that you will receive an allocation for your requested doses** due to continued supply limits.

Live Demo: Requesting First Dose Allocations in VAOS

Requesting Vaccine Allocations in VAOS – Second Doses



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Requesting Second Dose Allocations: Reminders

Now that Providers can request allocations in VAOS, Providers **will not automatically receive a second dose allocation**—instead, Providers should request it.



Providers should request their second dose allocation at the appropriate time based on the type of vaccine (Pfizer or Moderna).

The next slide provides a visual to illustrate when Providers should request second dose allocations.



Timeline for Requesting Second Dose Allocations - Pfizer

This calendar shows an *example* timeline for when COVID-19 Vaccine Providers should request Second Dose allocations and when they might be delivered:

Monday	Tuesday	Wednesday	Thursday	Friday
First Dose shipment received (<i>Pfizer</i>) 	Begin administering First Doses (<i>Pfizer</i>)			
Submit allocation request for Pfizer Second Dose by Thursday 5 PM				
Second Dose of Pfizer shipment received 	Pfizer Second Dose administration (<i>Day 21</i>)			


Timeline for Requesting Second Dose Allocations - Moderna

This calendar shows an *example* timeline for when COVID-19 Vaccine Providers should request Second Dose allocations and when they might be delivered:

Monday	Tuesday	Wednesday	Thursday	Friday
First Dose shipment received (<i>Moderna</i>) 	Begin administering First Doses (<i>Moderna</i>)			
Submit allocation request for Moderna Second Dose by Thursday 5 PM				
Second Dose of Moderna shipment received 	Moderna Second Dose administration (<i>Day 28</i>)			






Timeline for Requesting Second Dose Allocations

This calendar shows an *example* timeline for when COVID-19 Vaccine Providers should request Second Dose allocations and when they might be delivered:

Monday	Tuesday	Wednesday	Thursday	Friday
First Dose shipment received (<i>Pfizer or Moderna</i>) 	Begin administering First Doses (<i>Pfizer or Moderna</i>)			
Submit allocation request for Pfizer Second Dose by Thursday 5 PM				
Submit allocation request for Moderna Second Dose by Thursday 5 PM				
Second Dose of Pfizer shipment received 	Pfizer Second Dose administration (<i>Day 21</i>)			
Second Dose of Moderna shipment received 	Moderna Second Dose administration (<i>Day 28</i>)			

Submit Second Dose Allocation Request in VAOS

Before submitting a second dose allocation request in VAOS, make sure you have this information ready:

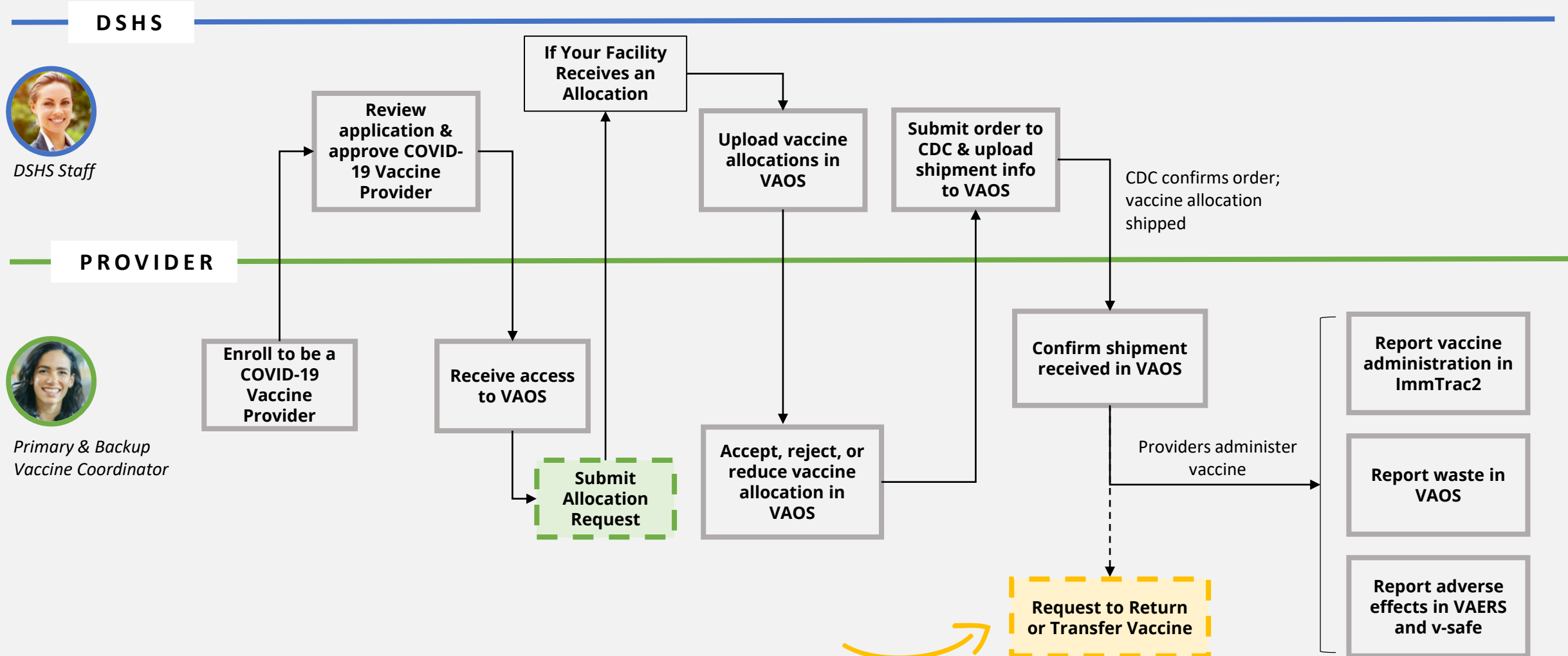
-  ✓ Type of vaccine requested (Moderna, Pfizer)
 - If Pfizer, do you need dry ice?
 - If Moderna, do you have available refrigerator storage for the requested amount?
-  ✓ Ancillary supplies requested
-  ✓ Populations you plan to vaccinate with this allocation
-  ✓ If you want to be available on CDC Vaccine Finder
-  ✓ Number of **doses** requested

Submitted allocation requests inform allocation decisions, but **do not guarantee that you will receive an allocation for your requested doses** due to continued supply limits.

Poll: Submitting an allocation request to VAOS means that a Provider will automatically receive the amount of vaccine requested.

Poll: Providers should request allocations that they can administer over_____.

New VAOS Features: Transfer or Return Vaccine



Request to Transfer Vaccine Allocations in VAOS

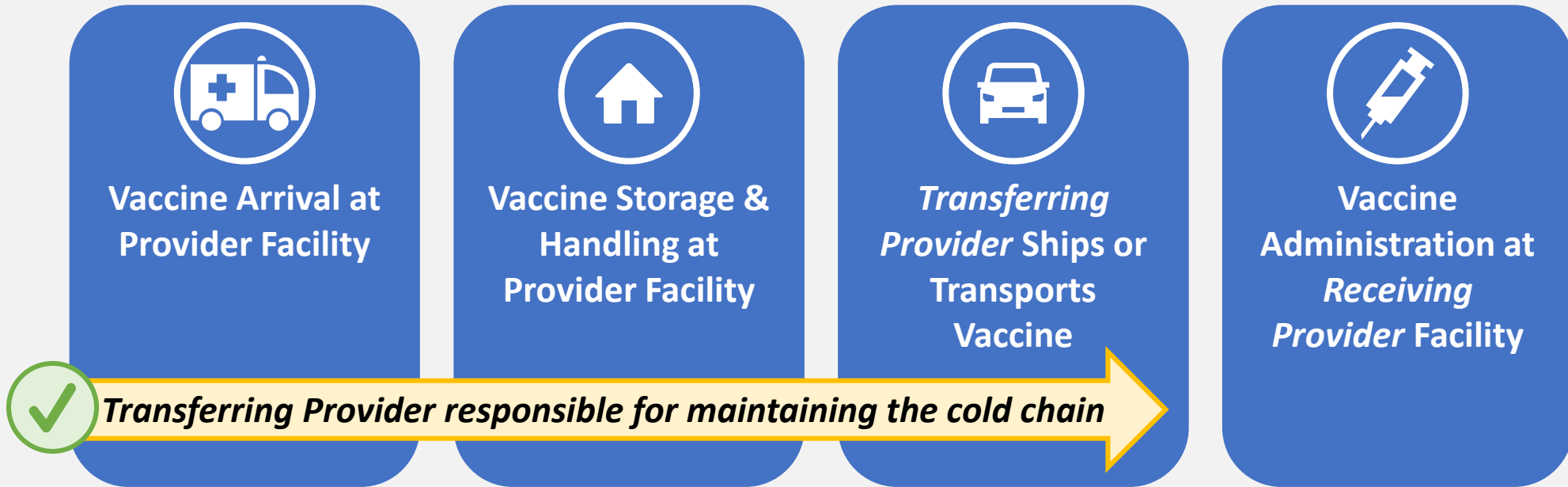


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Request to Transfer Vaccine

Before requesting to transfer vaccines, note that it is the responsibility of the *Transferring Provider* to ship or physically transport the vaccine while maintaining the cold chain. *Transferring Providers* are also responsible for any costs incurred in transferring vaccines.



Before requesting a transfer, **verify that the facility you want to receive the vaccine is an approved COVID-19 Vaccine Provider.** COVID-19 vaccines may only be transferred to an **approved COVID-19 Vaccine Provider.**

Request to Transfer Vaccine

To prepare for submitting a vaccine transfer request in VAOS, make sure you have this information ready:



✓ Transferring Provider info
(your information)



✓ Vaccine Type



✓ Receiving Provider
Organization Name and PIN



✓ Lot ID for the vaccine
you want to transfer



✓ Reason for transfer



✓ Dose Quantity to
transfer

Before submitting a request to transfer, you should coordinate with the *Receiving Provider* or facility so that you can submit their correct information— **including their Provider PIN.**

Request to Transfer Vaccine

To request a transfer, you will need to know the Provider PIN for both your account, as well as for the *Receiving Provider* or facility.

Account Name	Haitao Pharmacy Four	Facility Status	Y
Parent Account		Account Record Type	Vaccine Ordering
Indicator	N	IIS PIN	1234567890
Source Type	Manually Entered	Original Certification Date (VFC)	10/28/2020
Provider PIN	300017	Renewal Certification Date (VFC)	10/28/2020
Immtrac OrganizationID	7436305	Site Registration Date	10/28/2020
OrgIntent	N/A	Site Agreement Date	10/28/2020

You can find your Provider PIN number on the **Account Details** page in VAOS.

Request to Transfer Vaccine



In addition to submitting information, you will also need to complete and have the appropriate personnel in your organization sign the **CDC Supplemental COVID-19 Vaccine Redistribution Agreement** every time you request a transfer.



When you initiate a Transfer Request in VAOS, you will be able to **download the CDC Redistribution Agreement**.



Before your request can be reviewed, you will need to **upload the completed and signed form in VAOS** for DSHS to review.

CDC Supplemental COVID-19 Vaccine Redistribution Agreement



The Centers for Disease Control and Prevention (CDC) plans to ship a minimum order size of COVID-19 vaccine, constituent products, and ancillary supplies at no cost directly to enrolled COVID-19 vaccination providers throughout the United States. The federally contracted vaccine distributor uses validated shipping procedures to maintain vaccine cold chain and minimize the likelihood of vaccine loss or damage during shipment. There may be circumstances where COVID-19 vaccine needs to be redistributed beyond the identified primary CDC ship-to sites (i.e., for orders smaller than the minimum order size or for large organizations whose vaccine is shipped to a central depot and requires redistribution to additional clinic locations). In these instances, vaccination provider organizations/facilities, third-party vendors, and other vaccination providers may be allowed to redistribute vaccine, if approved by the jurisdiction's immunization program and if validated cold-chain procedures are in place in accordance with the manufacturer's instructions and CDC's guidance on COVID-19 vaccine storage and handling. There must be a signed CDC COVID-19 Vaccine Redistribution Agreement for the facility/organization conducting redistribution and a fully completed CDC COVID-19 Vaccination Provider Profile Information form [Section B of the CDC COVID-19 Vaccination Program Provider Agreement] for each receiving vaccination location.

The parties to this agreement are CDC and healthcare organizations, third-party vendors, and vaccination providers that redistribute COVID-19 vaccine. CDC cannot reimburse costs of redistribution beyond the initial designated primary CDC ship-to site(s), nor for purchase of any vaccine-specific refrigerators or qualified containers. Therefore, organizations planning for redistribution of COVID-19 vaccine must carefully assess the associated risks and costs (e.g., vaccine loss due to temperature excursions, purchase of vaccine-specific portable refrigerators and/or containers) before planning this activity.

ORGANIZATION INFORMATION			
Organization/facility name:		For official use only: VTrack ID: _____ Unique COVID-19 Organization ID (from Section A): _____	
PRIMARY ADDRESS and CONTACT INFORMATION OF COVID-19 VACCINATION ORGANIZATION			
Street: _____			
City: _____	County: _____	State: _____	ZIP: _____
Telephone: _____		Fax: _____	
RESPONSIBLE OFFICERS			
Medical Director (or Equivalent) Information			
Last name		First name	Middle initial
Title		Licensure (state and number)	
Telephone number: _____		Email: _____	
Address: _____			
Chief Executive Officer (or Chief Fiduciary) Information			
Last name		First name	Middle initial
Telephone number: _____		Email: _____	
Address: _____			

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CDC Redistribution Agreement

Request to Transfer Vaccine



When you sign the CDC Redistribution Agreement, **you agree to comply with CDC policies for handling the vaccine *safely* and *securely*.**

COVID-19 VACCINATION ORGANIZATION REDISTRIBUTION AGREEMENT REQUIREMENTS

To redistribute COVID-19 vaccine, constituent products, and ancillary supplies to secondary sites, this organization agrees to:

1. Sign and comply with all conditions as outlined in the CDC COVID-19 Vaccination Program Provider Agreement.
2. Ensure secondary locations receiving redistributed COVID-19 vaccine, constituent products, or ancillary supplies also sign and comply with all conditions in the CDC COVID-19 Vaccination Program Provider Agreement.
3. Comply with vaccine manufacturer instructions on cold chain management and CDC guidance in CDC's Vaccine Storage and Handling Toolkit¹, which will be updated to include specific COVID-19 conditions for any redistribution of COVID-19 vaccine to secondary locations.
4. Document and make available any redistribution records of COVID-19 vaccine to secondary sites to jurisdiction's immunization program as requested, including dates and times of redistribution, sending and receiving locations, lot numbers, expiration dates, and numbers of doses.
Neither CDC nor state, local, or territorial health departments are responsible for any costs of redistribution or equipment to support redistribution efforts.

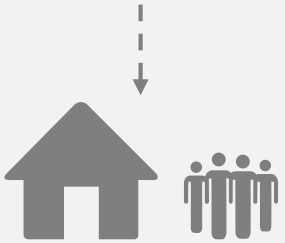
Providers are **responsible for maintaining proper vaccine storage** and cold chain management

Providers **must retain redistribution records** and are responsible for **costs and equipment** related to redistribution

Request to Transfer Vaccine: Off-site Clinics



If vaccine needs to be moved to an **off-site clinic** for administration, a vaccine transfer request does not need to be submitted in VAOS.



For off-site clinics, vaccines may be moved between a provider site and other temporary locations over a short distance or time frame. Although a vaccine request is not necessary for an off-site clinic, **maintaining proper storage and handling while moving the vaccine doses is necessary.**

Off-site clinics require:

- ✓ **Proper storage and handling** to maintain the cold chain during off-site.
- ✓ A **qualified vaccine pack-out** (per [CDC Storage and Handling Toolkit](#))
- ✓ **Extra doses returned** to the original provider side at the end of clinic day.

Off-site clinics do not require:

- **Vaccine transfer request** in VAOS
- **CDC Vaccine Redistribution** Provider Agreement Form
- COVID-19 Vaccine **Transfer Authorization Form**

Live Demo: Request to Transfer Vaccines in VAOS

Transferring Vaccine: Reminders



Providers **should not submit a request to transfer** vaccines in VAOS if you have **already manually submitted your request** to DSHS.

COVID-19 vaccine may only be transferred to an **approved COVID-19 Vaccine Provider.**



You can find the *Receiving Provider* **shipping and contact information on the Vaccine Transfer Authorization Form** after your transfer request has been approved.

The *Transferring Provider* is **responsible for any costs** incurred in transferring the vaccine to another provider.



Transferring providers **do not need to confirm** that they completed the transfer, but **receiving providers need to confirm receipt of shipment.**

Request to Return Vaccines in VAOS



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Returning Vaccine Responsibilities

Before requesting to return vaccines, note that it is the *Requesting Provider's* responsibility to ship or physically transport the vaccine to its next location while maintaining the cold chain. *Transferring Providers* are also responsible for any costs incurred in transferring vaccines.



Vaccine Arrival at
Provider Facility



Vaccine Storage &
Handling at Provider
Facility



Transferring Provider
Ships or Transports
Vaccine



Vaccine
Administration at
Receiving Provider
Facility



Transferring Provider Responsibility to maintain the cold chain

Request to Return Vaccine

To prepare to submit a request to return vaccines in VAOS, make sure you **have this information ready**:



✓ Transferring Provider (your information)



✓ Reason for Return



✓ Vaccine Type



✓ Lot ID for the vaccine you want to return



✓ Dose quantity to return

If your request to return vaccines is approved, DSHS will provide you with the information for a **Receiving Provider**.
You will be responsible for transferring the approved vaccines to the Receiving Provider.

Request to Return Vaccine



In addition to submitting information, you will also need to complete and have the appropriate personnel in your organization sign the **CDC Supplemental COVID-19 Vaccine Redistribution Agreement** every time you request a return.



When you initiate a Return Request in VAOS, you will be able to **download the CDC Redistribution Agreement**.



Before your request can be reviewed, you will need to **upload the completed and signed form in VAOS** for DSHS to review.

CDC Supplemental COVID-19 Vaccine Redistribution Agreement



The Centers for Disease Control and Prevention (CDC) plans to ship a minimum order size of COVID-19 vaccine, constituent products, and ancillary supplies at no cost directly to enrolled COVID-19 vaccination providers throughout the United States. The federally contracted vaccine distributor uses validated shipping procedures to maintain vaccine cold chain and minimize the likelihood of vaccine loss or damage during shipment. There may be circumstances where COVID-19 vaccine needs to be redistributed beyond the identified primary CDC ship-to sites (i.e., for orders smaller than the minimum order size or for large organizations whose vaccine is shipped to a central depot and requires redistribution to additional clinic locations). In these instances, vaccination provider organizations/facilities, third-party vendors, and other vaccination providers may be allowed to redistribute vaccine, if approved by the jurisdiction's immunization program and if validated cold-chain procedures are in place in accordance with the manufacturer's instructions and CDC's guidance on COVID-19 vaccine storage and handling. There must be a signed CDC COVID-19 Vaccine Redistribution Agreement for the facility/organization conducting redistribution and a fully completed CDC COVID-19 Vaccination Provider Profile Information form [Section B of the CDC COVID-19 Vaccination Program Provider Agreement] for each receiving vaccination location.

The parties to this agreement are CDC and healthcare organizations, third-party vendors, and vaccination providers that redistribute COVID-19 vaccine. CDC cannot reimburse costs of redistribution beyond the initial designated primary CDC ship-to site(s), nor for purchase of any vaccine-specific refrigerators or qualified containers. Therefore, organizations planning for redistribution of COVID-19 vaccine must carefully assess the associated risks and costs (e.g., vaccine loss due to temperature excursions, purchase of vaccine-specific portable refrigerators and/or containers) before planning this activity.

ORGANIZATION INFORMATION		
Organization/facility name:		For official use only: VTrack ID: _____ Unique COVID-19 Organization ID (from Section A): _____
PRIMARY ADDRESS and CONTACT INFORMATION OF COVID-19 VACCINATION ORGANIZATION		
Street: _____		
City: _____	County: _____	State: _____ ZIP: _____
Telephone: _____		Fax: _____
RESPONSIBLE OFFICERS		
Medical Director (or Equivalent) Information		
Last name	First name	Middle initial
Title		Licensure (state and number)
Telephone number: _____		Email: _____
Address: _____		
Chief Executive Officer (or Chief Fiduciary) Information		
Last name	First name	Middle initial
Telephone number: _____		Email: _____
Address: _____		

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CDC Redistribution Agreement

Request to Return Vaccine



When you sign the CDC Redistribution Agreement, **you agree to comply with CDC policies for handling the vaccine *safely* and *securely*.**

COVID-19 VACCINATION ORGANIZATION REDISTRIBUTION AGREEMENT REQUIREMENTS

To redistribute COVID-19 vaccine, constituent products, and ancillary supplies to secondary sites, this organization agrees to:

1. Sign and comply with all conditions as outlined in the CDC COVID-19 Vaccination Program Provider Agreement.
2. Ensure secondary locations receiving redistributed COVID-19 vaccine, constituent products, or ancillary supplies also sign and comply with all conditions in the CDC COVID-19 Vaccination Program Provider Agreement.
3. Comply with vaccine manufacturer instructions on cold chain management and CDC guidance in CDC's Vaccine Storage and Handling Toolkit¹, which will be updated to include specific COVID-19 conditions for any redistribution of COVID-19 vaccine to secondary locations.
4. Document and make available any redistribution records of COVID-19 vaccine to secondary sites to jurisdiction's immunization program as requested, including dates and times of redistribution, sending and receiving locations, lot numbers, expiration dates, and numbers of doses.
Neither CDC nor state, local, or territorial health departments are responsible for any costs of redistribution or equipment to support redistribution efforts.

Providers are **responsible for maintaining proper vaccine storage** and cold chain management

Providers **must retain redistribution records** and are responsible for **costs and equipment** related to redistribution

Live Demo: Request to Return Vaccines in VAOS

Returning Vaccine: Reminders

The ***Transferring Provider*** will be responsible for physically transporting the approved vaccine doses to the *Receiving Provider*.



You can find the *Receiving Provider* **shipping and contact information on the *Vaccine Transfer Authorization Form*** after your return request has been approved.

The ***Transferring Provider*** is responsible for any costs incurred in transferring the vaccine to another provider after the return request has been approved.



More Info on New VAOS Features

Check it
out!

Want more information on requesting allocations and transferring or returning vaccines? Check out our [Provider User Training Guide](#) for step-by-step walkthroughs on new and existing VAOS features.

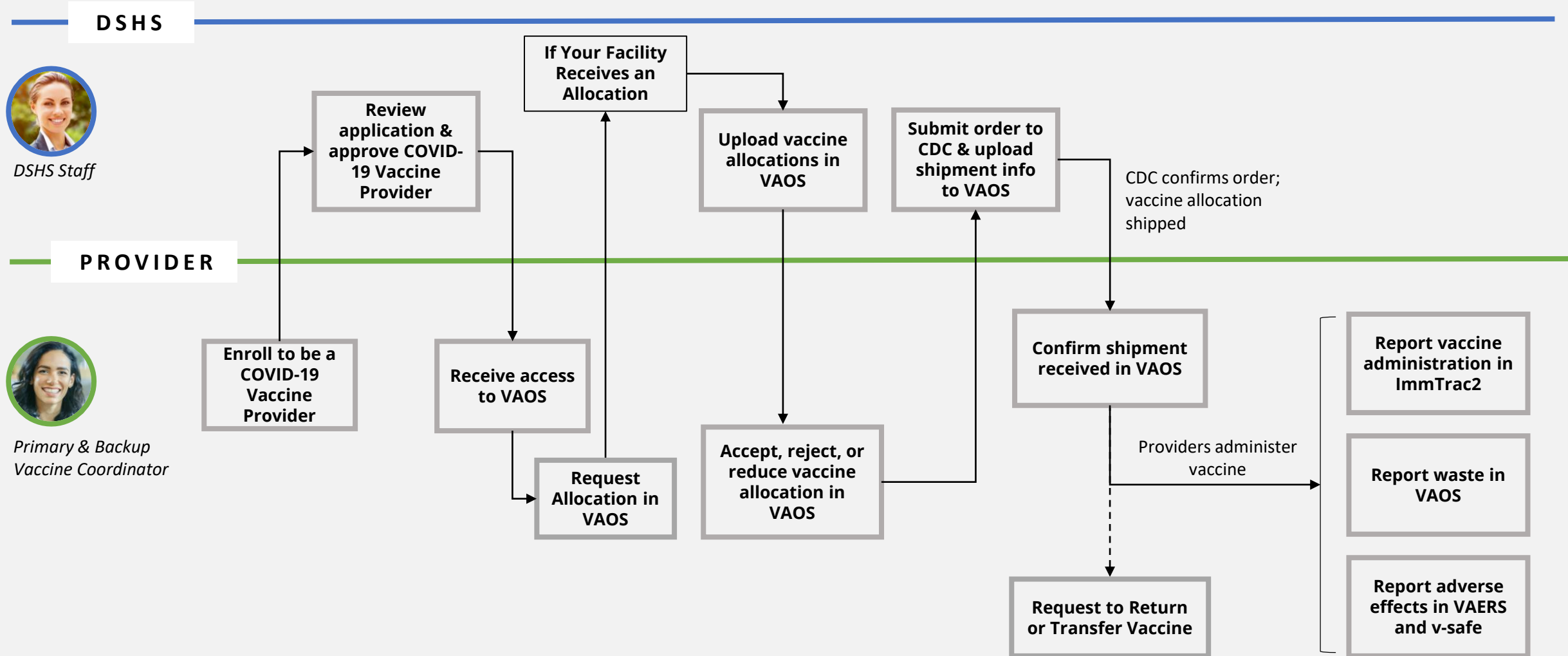


Be sure and join future webinars to learn more about the new features and how you can use them as a COVID-19 Vaccine Provider.

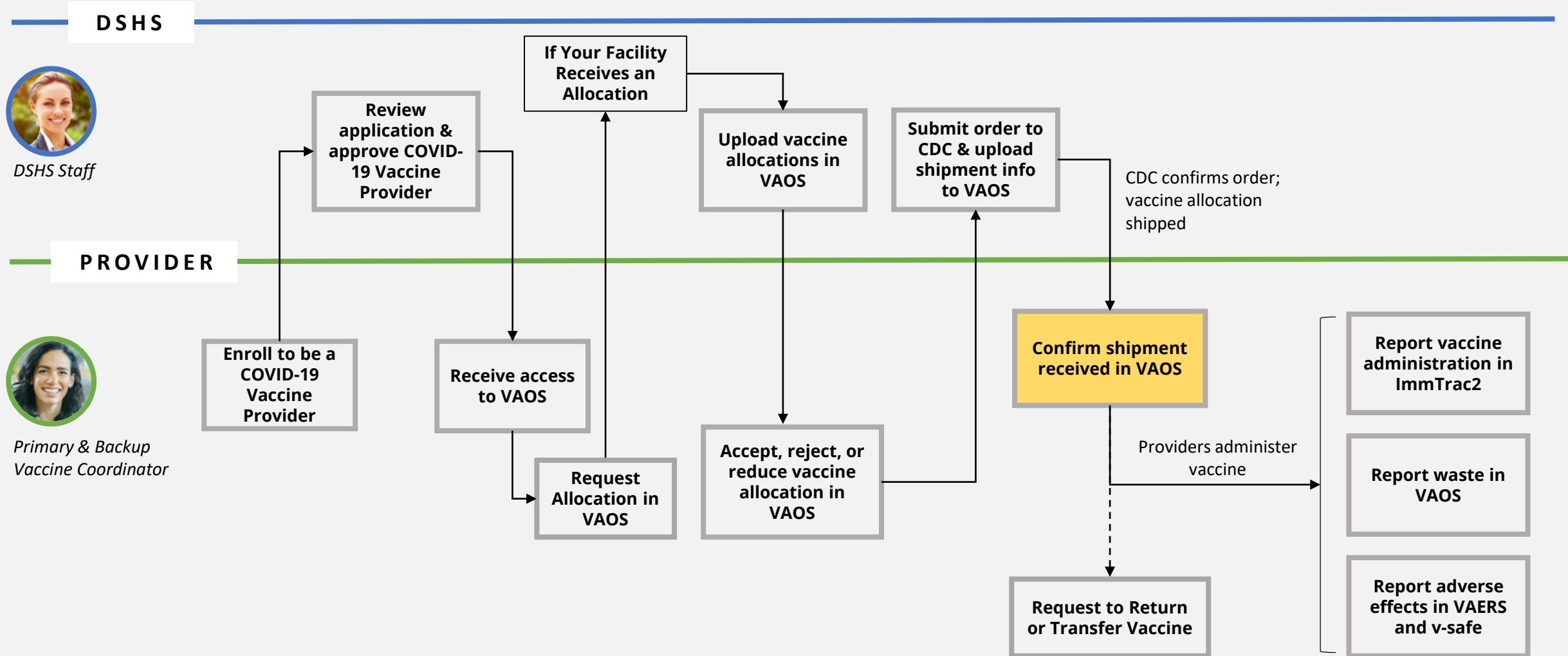
Poll: Transferring providers are responsible for maintaining the cold chain for vaccine storage in transfers and returns.

VAOS Refresher & FAQs

COVID-19 Vaccine Provider Milestones



COVID-19 Vaccine Provider Milestones



Confirm Shipment in VAOS

Did you know...?

Primary & backup vaccine coordinators will receive an **email notification when a vaccine allocation ships.**

After accepting your allocation in VAOS, wait for an **email confirming the shipment of your vaccine doses.** When your vaccine allocation ships, primary & backup vaccine coordinators will receive an email notification from noreply@salesforce.com.

Remember to **continue monitoring your mailbox and Spam folder** for the shipment notification and additional allocation notification emails.

Hello Provider,

Based on your vaccine allocation, a shipment of Pfizer 1 has been sent to your facility. Once you receive this shipment, it is very important that you go into the Texas Vaccine Allocation and Ordering System as soon as possible to confirm receipt and record any issues with your shipment. Please review the details on your shipment and instructions on the shipment process below.

Carrier: Fedex

Tracking number: FD1434254523423

Date Shipped: 11/20/2020

Confirm Shipment in VAOS

Did you know...?

When a vaccine allocation ships, you will have access to **shipment tracking information**.

Shipment information, including the shipment tracking number, will be available in two places:

1

In the notification email sent to the primary & backup vaccine coordinators



2

In VAOS, shipment information is displayed on the *Shipment Details* page.

For instructions to find this tracking information, refer to the [COVID-19 VAOS – How to View Vaccine Shipment Tracking Info](#)



Confirm Shipment in VAOS

Did you know...?

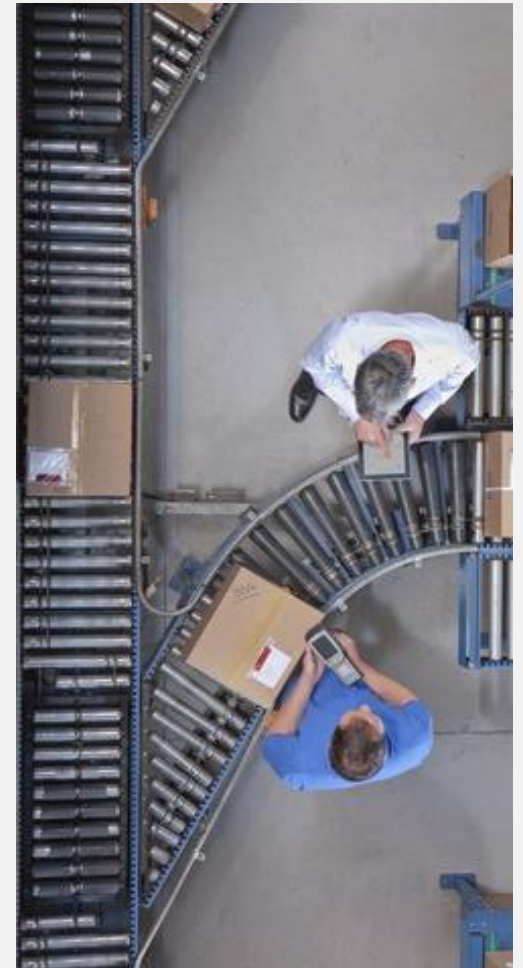
When McKesson ships a vaccine allocation, they will send a notification email.

McKesson will begin sending advance notification emails for vaccine orders approved on or after Saturday, January 9th.

The email will contain information about the vaccine shipment, including the specific vaccine and quantity ordered, as well as the tracking number.

McKesson will send separate emails for each vaccine cooler (box) in the shipment, because each cooler (box) has its own unique tracking number.

These email notifications will come from CDCCustomerService@McKesson.com. **Make sure to list this address as a safe address so that these notifications do not go to a Spam folder.**



Confirm Shipment in VAOS

Did you know...?

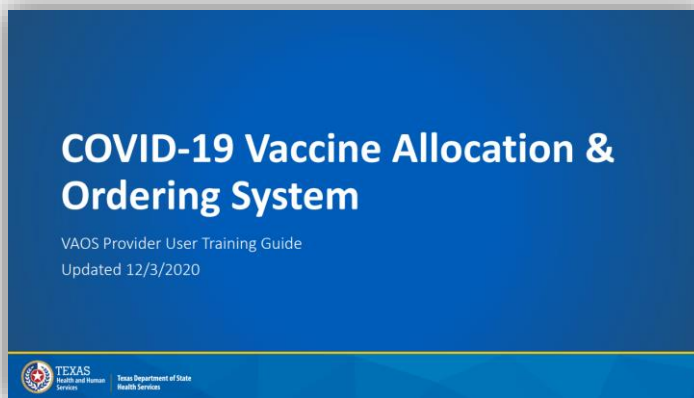
When you receive a shipment, **you must enter that you received a vaccine shipment in VAOS**

You'll need...

- **Who** received the vaccines
- **When** the vaccines were received
- **How many** vaccines received

After inspecting, you'll need to enter...

- How many vaccines **passed** inspection
- How many vaccines **failed** inspection
- **Reason** for any failure



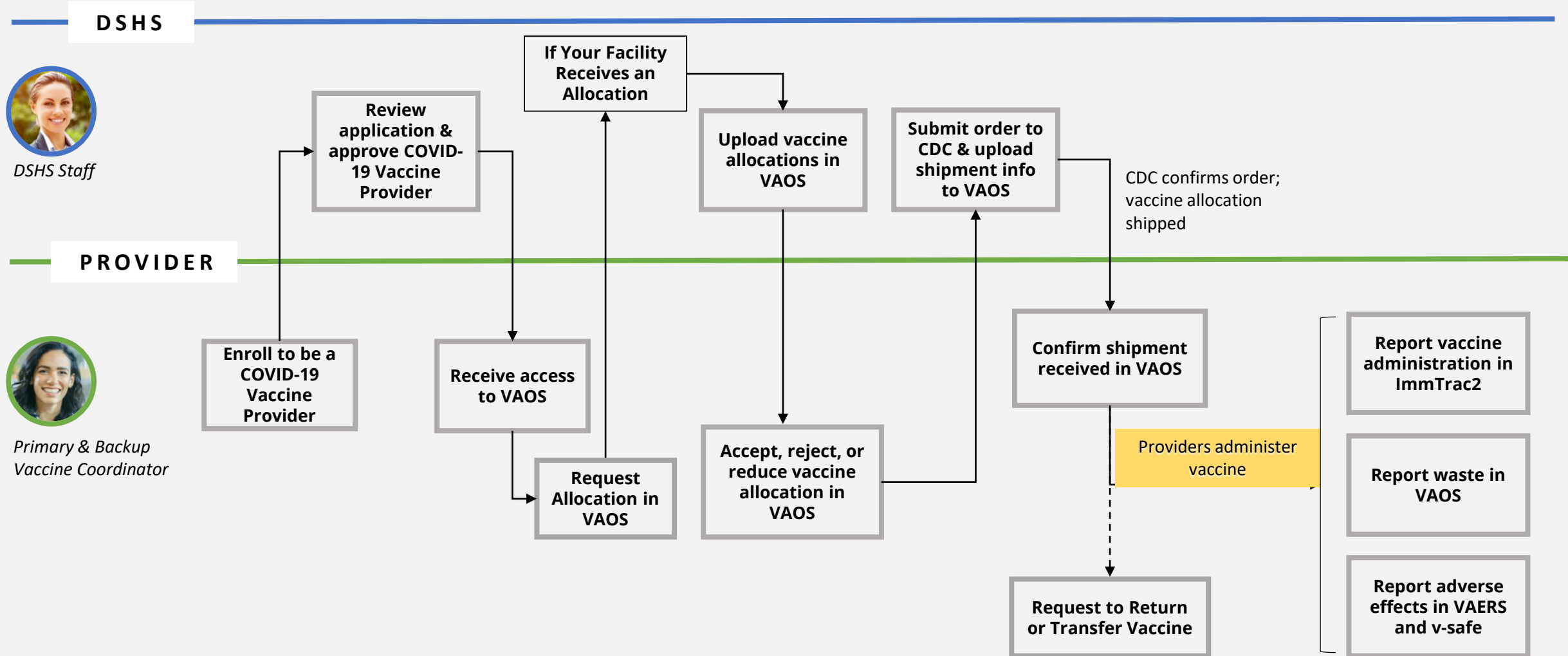
COVID-19 VAOS Provider Training Guide

You can find instructions for completing this process on the [DSHS COVID-19 Vaccine Management Resources website](#).



Confirming Shipments in VAOS instructional video

COVID-19 Vaccine Provider Milestones



Providers Administer COVID-19 Vaccine

Did you know...?

Do not hold back first doses of the vaccine.

Providers **do not need to save any of the doses in a first dose shipment to use for administration of the second dose.**

Providers should use all of their vaccine supply within a week of receiving it. It is important to **make sure that the vaccine recipient receives a record card that lists the type of vaccine they received and the date for the second dose.**

The **vaccines are not interchangeable.** The first and second dose must be the same vaccine.



Did you know...?

You find and print additional **vaccination record cards**

You can find them [here](#) on the [DSHS COVID-19 Vaccine Management Resources website](#).

COVID-19 Vaccination Record Card			
Please keep this record card, which includes medical information about the vaccines you have received.			
Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.			
Last Name		First Name	MI
Date of birth		Patient number (medical record or IIS record number)	
Vaccine	Product Name/Manufacturer Lot Number	Date	Healthcare Professional or Clinic Site
1 st Dose COVID-19		mm / dd / yy	
2 nd Dose COVID-19		mm / dd / yy	
Other		mm / dd / yy	
Other		mm / dd / yy	

Providers Administer COVID-19 Vaccine

Did you know...?

Use **Second Dose allocations to provide second doses** to patients who have already received a first dose of the COVID-19 vaccine.

Second Dose allocations should be used to provide second doses to patients who have already received their first dose.

Additional second dose vaccines **may not be available at the right time** if a Provider uses Second Dose allocations to provide first doses to patients.



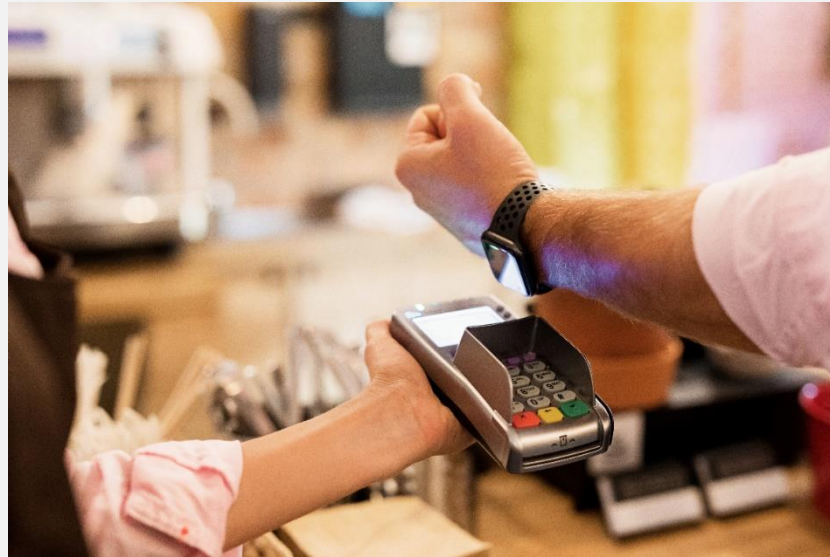
When administering the vaccine, Providers should **communicate the importance of returning to receive their second dose of the COVID-19 vaccine**, including proactively reminding patients when it is time for them to return for their second dose.

Providers Administer COVID-19 Vaccine

Did you know...?

There is **no residency requirement** for receiving a COVID-19 vaccine

To receive a COVID-19 vaccine, the patient **does not** have to demonstrate residency

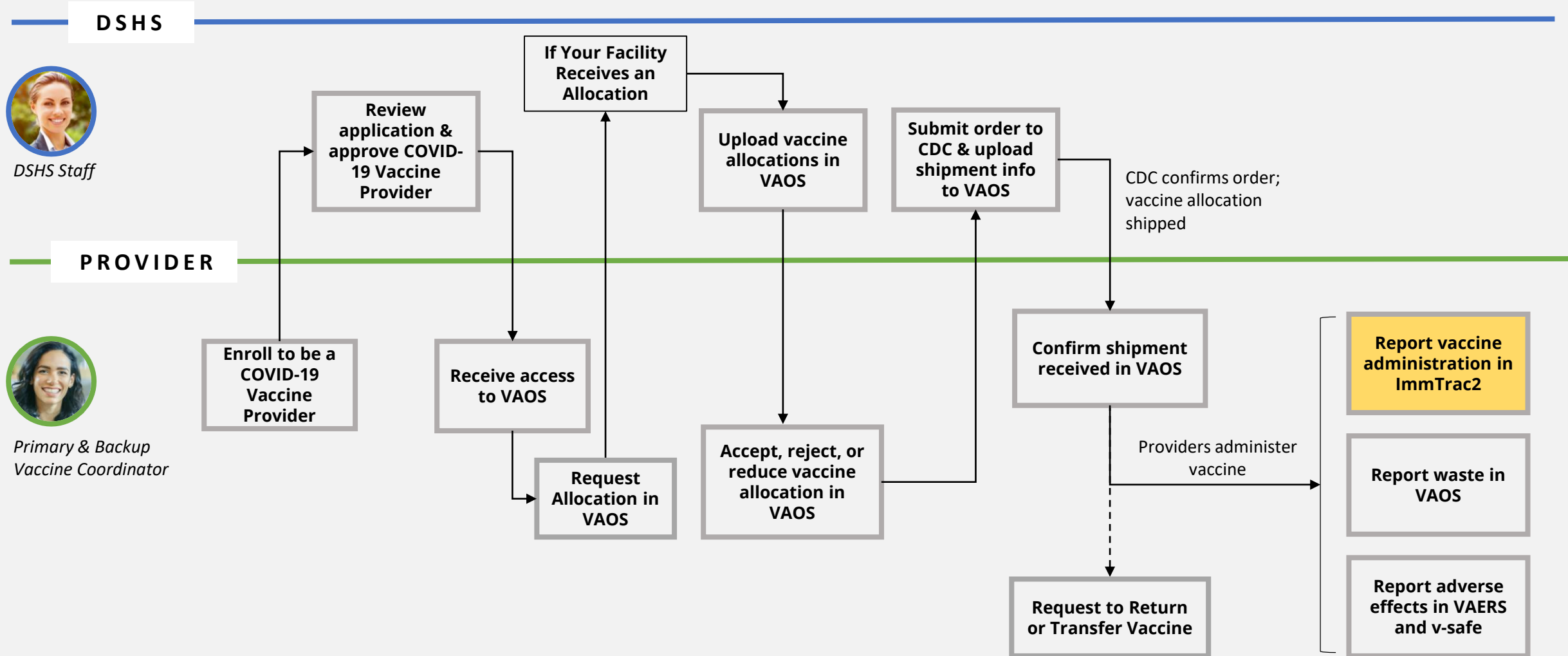


You **CANNOT** charge a copay to the patient. You can bill insurance for the administration, however no person can be turned away due to inability to pay the administration fee.

Did you know...?

Providers cannot charge a **copay** for the COVID-19 vaccine

COVID-19 Vaccine Provider Milestones



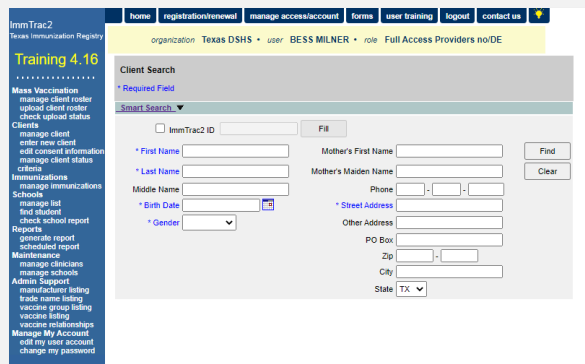
Report Vaccine Administration in ImmTrac2

Did you know...?

Providers should report administrations of COVID-19 vaccine in ImmTrac2 (not VAOS).

As with other vaccinations, Providers should **report administration of the COVID-19 vaccine for each patient in ImmTrac2.**

Providers **report waste of COVID-19 vaccine in VAOS.**

The screenshot shows the ImmTrac2 web application interface. At the top, there's a navigation bar with links like 'home', 'registration/renewal', 'manage access/account', 'forms', 'user training', 'logout', and 'contact us'. Below this, a breadcrumb trail indicates the user is logged in as 'BESS MILNER' with 'Full Access Providers no/DE'. The main content area is titled 'Client Search' and contains a 'Smart Search' dropdown menu. Below the dropdown, there are several input fields: 'First Name', 'Last Name', 'Middle Name', 'Birth Date', 'Gender', 'Mother's First Name', 'Mother's Maiden Name', 'Phone', 'Street Address', 'Other Address', 'PO Box', 'Zip', 'City', and 'State' (set to TX). There are also 'Find' and 'Clear' buttons.

ImmTrac2 Web Application

Because vials may contain more than the official number of doses, **Providers may administer more doses than are officially allocated in VAOS.**

Continue to **report actual vaccine administration into ImmTrac2**, regardless of the number of doses officially allocated.



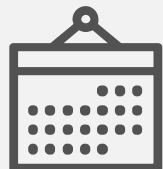
Did you know...?

If you administer more doses than officially allocated in VAOS, still **report the actual vaccinations given to patients.**

Report Vaccine Administration in ImmTrac2

Did you know...?

It may take 3 days or longer for data to update from ImmTrac2 to VAOS.



COVID-19 Vaccine Providers may experience a **delay of up to three days** (or longer, based on how you report) between when they report vaccine administration in ImmTrac2 and when that information is reflected on the Provider's VAOS dashboard.



This means that administration and inventory data on the VAOS dashboard may not reflect vaccine administrations reported to ImmTrac2 within the past three days. **Please continue to vaccine administrations daily into ImmTrac2.**

Day 1: Report vaccine administration in ImmTrac2



Day 3-4: Vaccine Administration will appear on VAOS Dashboard



Report Vaccine Administration in ImmTrac2

Did you know...?

Providers need to report daily in both **TDEM** and **ImmTrac2**

Reporting COVID-19 Vaccines/Therapeutics in the TDEM/DSHS Portal

Facility:

Facility Identification Number:

You are receiving this email because your facility has received an allocation of vaccines and/or monoclonal antibodies for COVID-19. The State of Texas requests that you submit information through the TDEM portal provided below, in addition to current tracking in ImmTrac2.

We are aware of the increased number of reporting requirements related to vaccines and therapeutics that are asked of you, and we are doing our best to streamline the inquiries with your assistance. We really appreciate the work of our hospital partners across the state in reacting to this crisis.

If you have any issues pertaining to the system, requests, or questions, please send an email to vaccine@tdem.texas.gov

INSTRUCTIONS

LOGIN

1. Go to <https://report.tdem.texas.gov>
2. Select your facility from the dropdown list titled "Select Facility".
3. Enter your Facility Identification Number, which is listed above.

Continue to **report actual vaccine administration and patient data** into ImmTrac2.

ImmTrac2
Texas Immunization Registry

When reporting in TDEM, providers must report aggregate doses administered every day by 8AM at <https://report.tdem.texas.gov>

For questions about TDEM reporting, please contact:
vaccine@tdem.texas.gov or 844-908-3927

**Poll: What VAOS functionality
would you like to see covered
more in future webinars?**

**Please look for invitations to
additional COVID-19 Provider
Webinars in the coming days and
weeks**



Texas Department of State
Health Services

Key Resources

COVID-19 Vaccine Resources (today's webinar, training materials, videos):

<https://www.dshs.texas.gov/coronavirus/immunize/vaccine-manage-resources.aspx>

COVID-19 Vaccine Provider Enrollment Information:

www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx

DSHS COVID-19 Vaccine Provider hotline:

(877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday or Email:

COVID19VacEnroll@dshs.texas.gov

For questions about training materials or webinars, please email us at

COVID19VacMgmt@dshs.texas.gov



Texas Department of State
Health Services

Q&A